

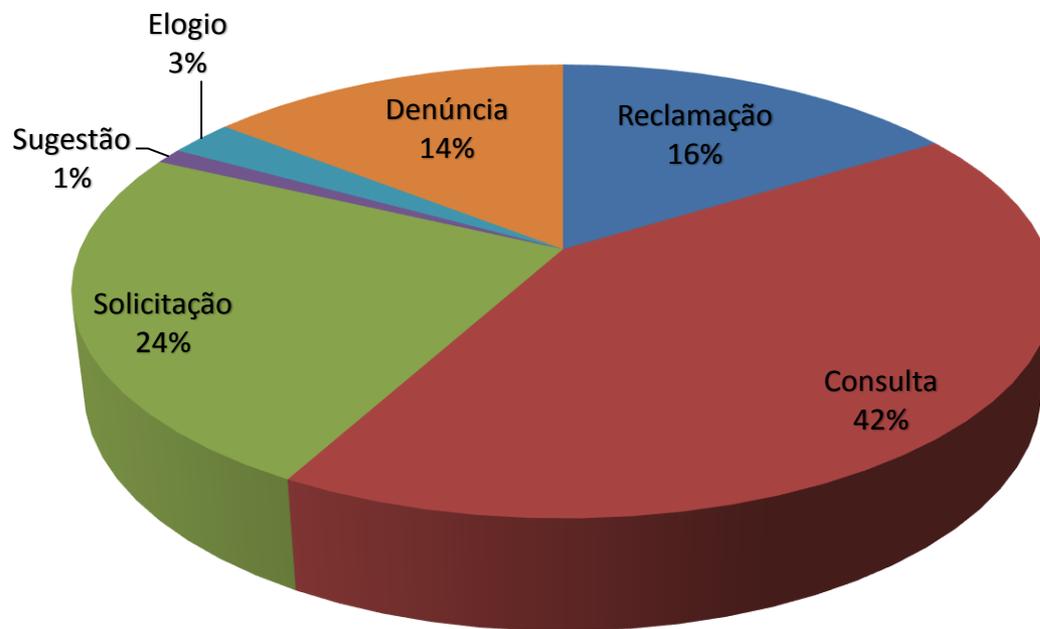


2014



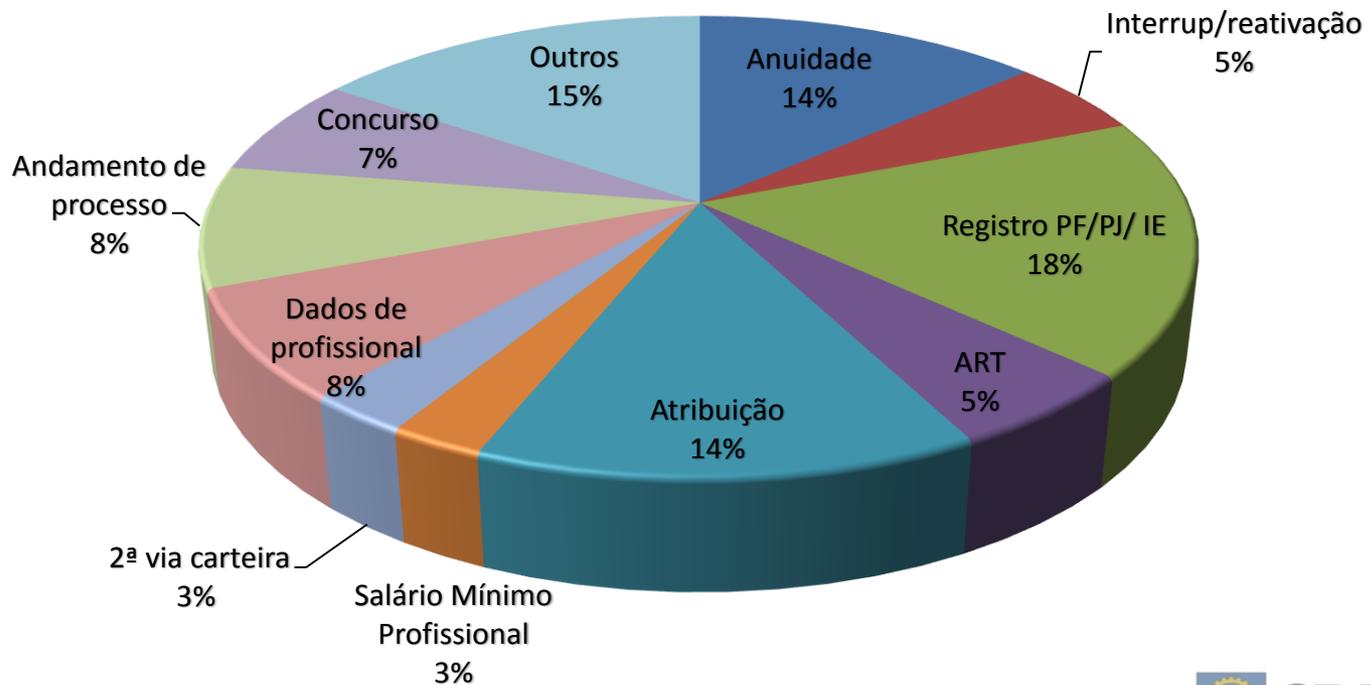


Tipos de demandas

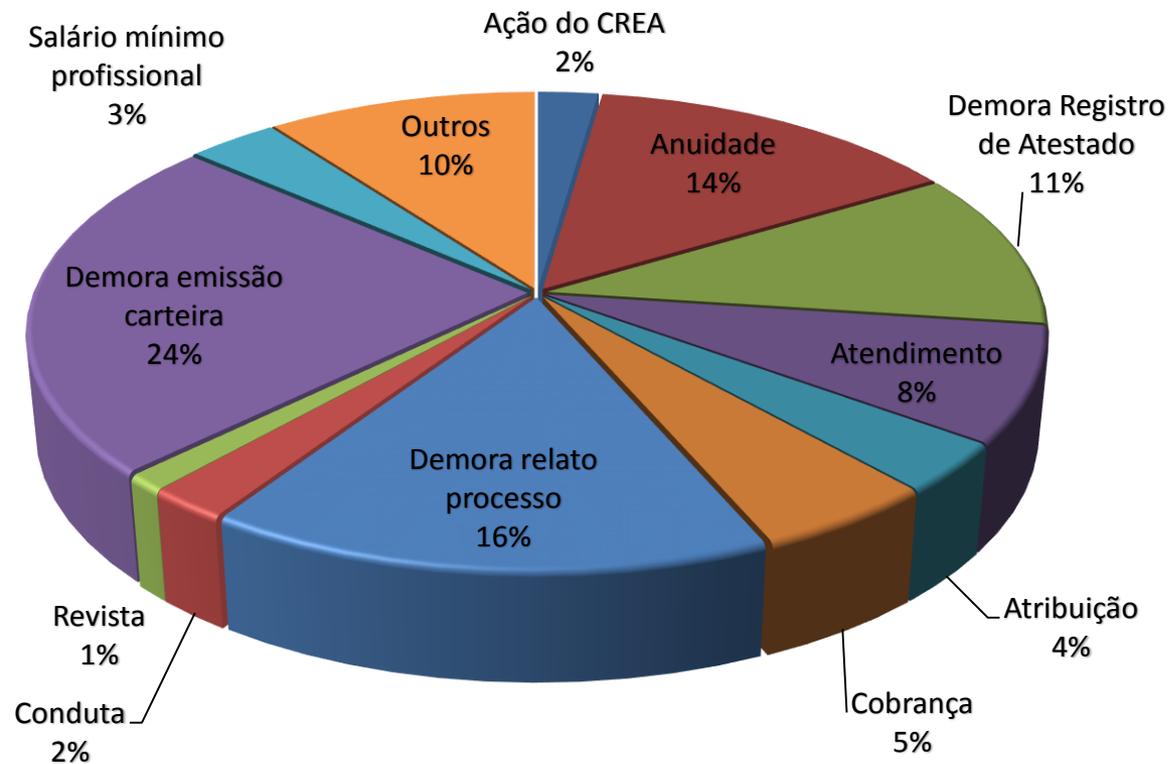




Consultas

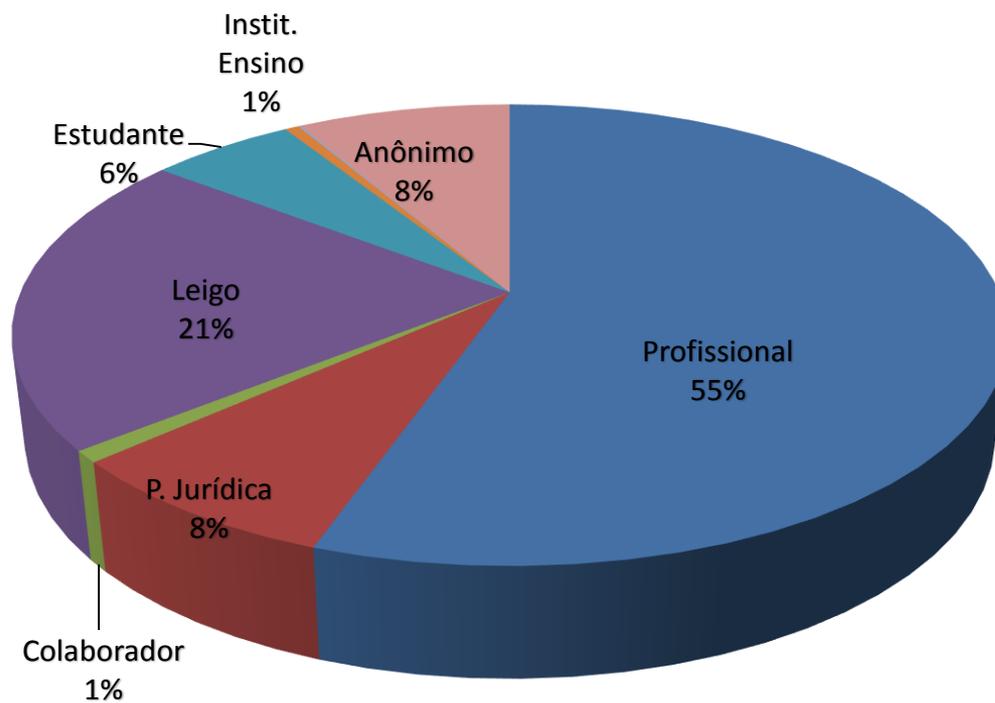


Reclamações

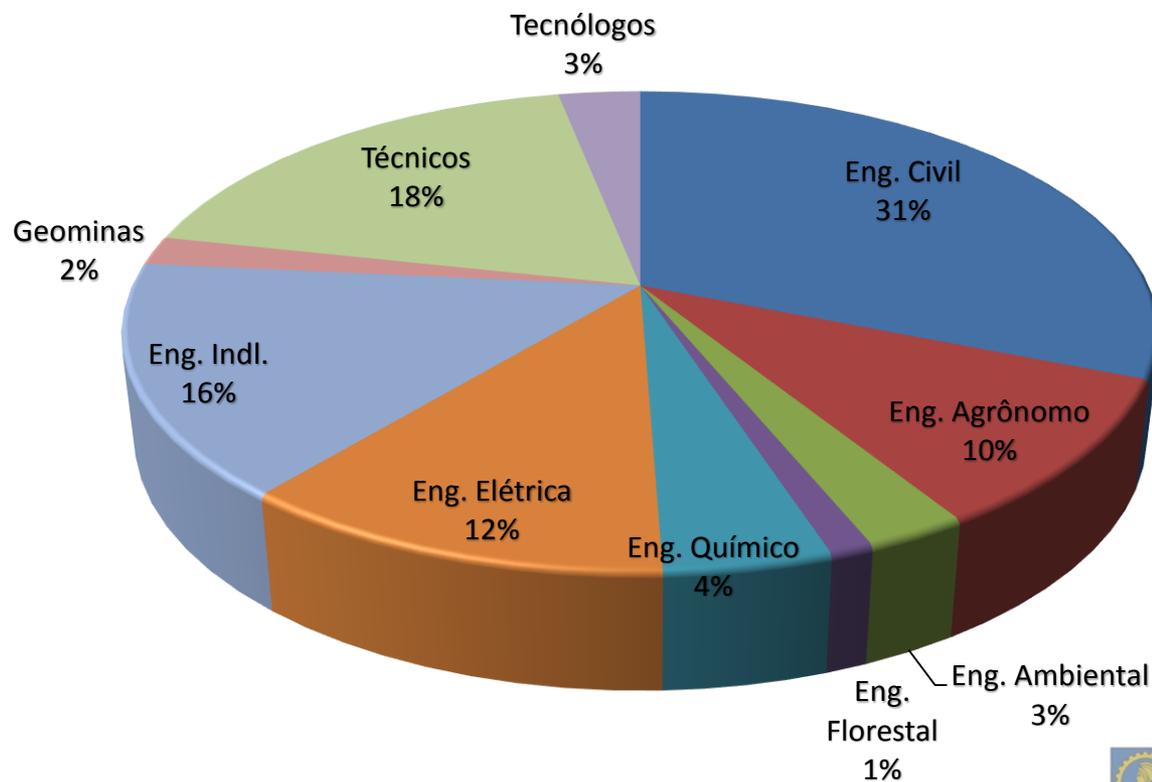




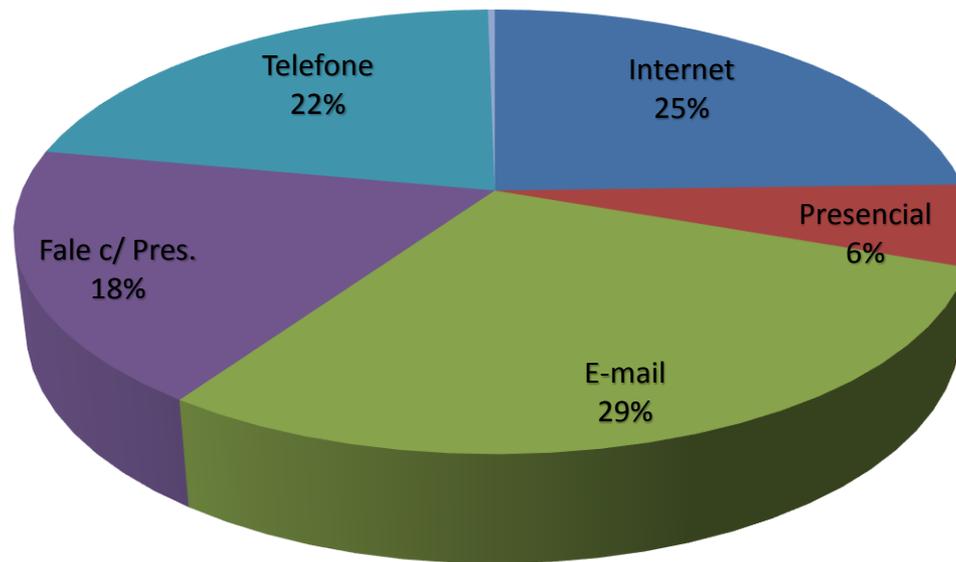
Usuários



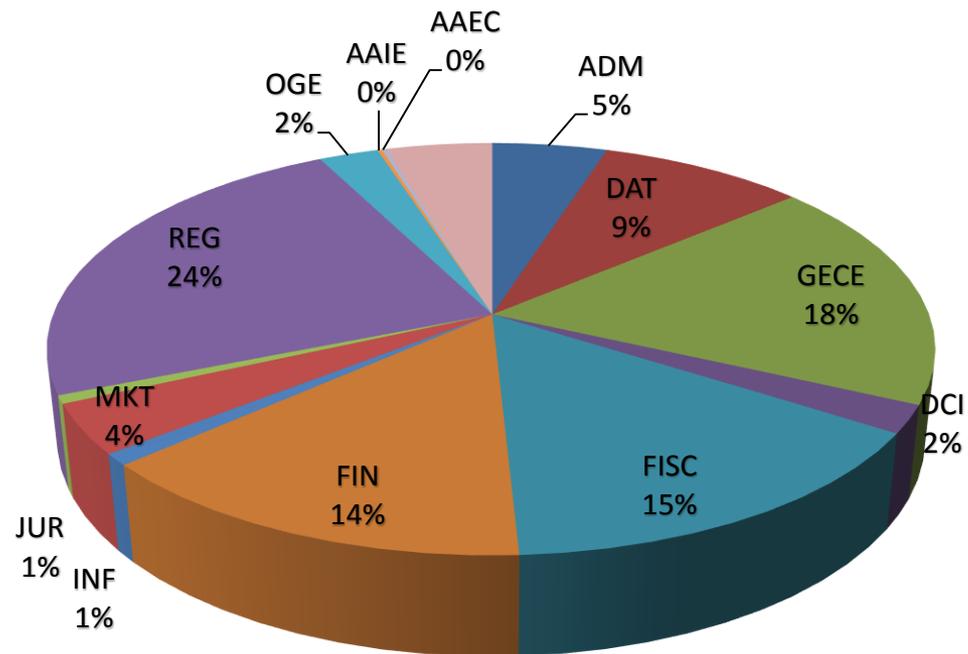
Usuários Profissionais (identificados)



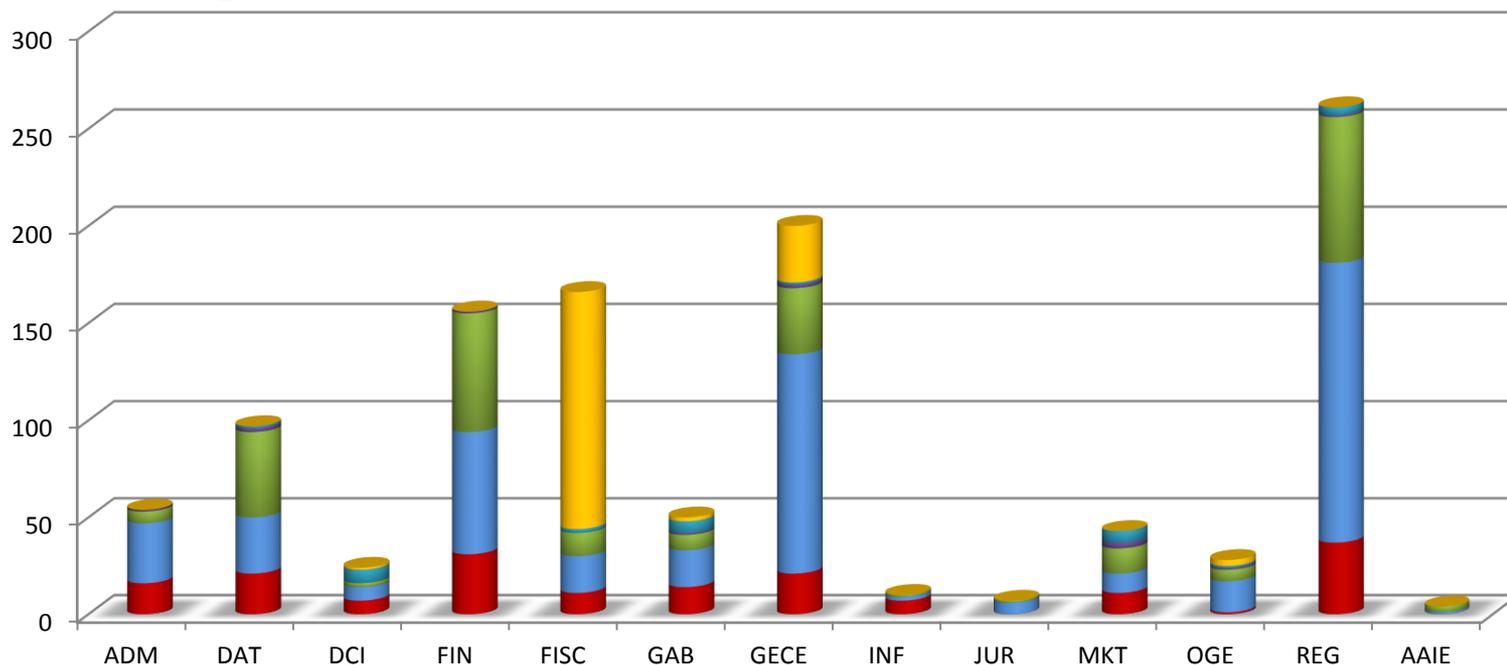
Mídias de acesso



Áreas de envolvimento

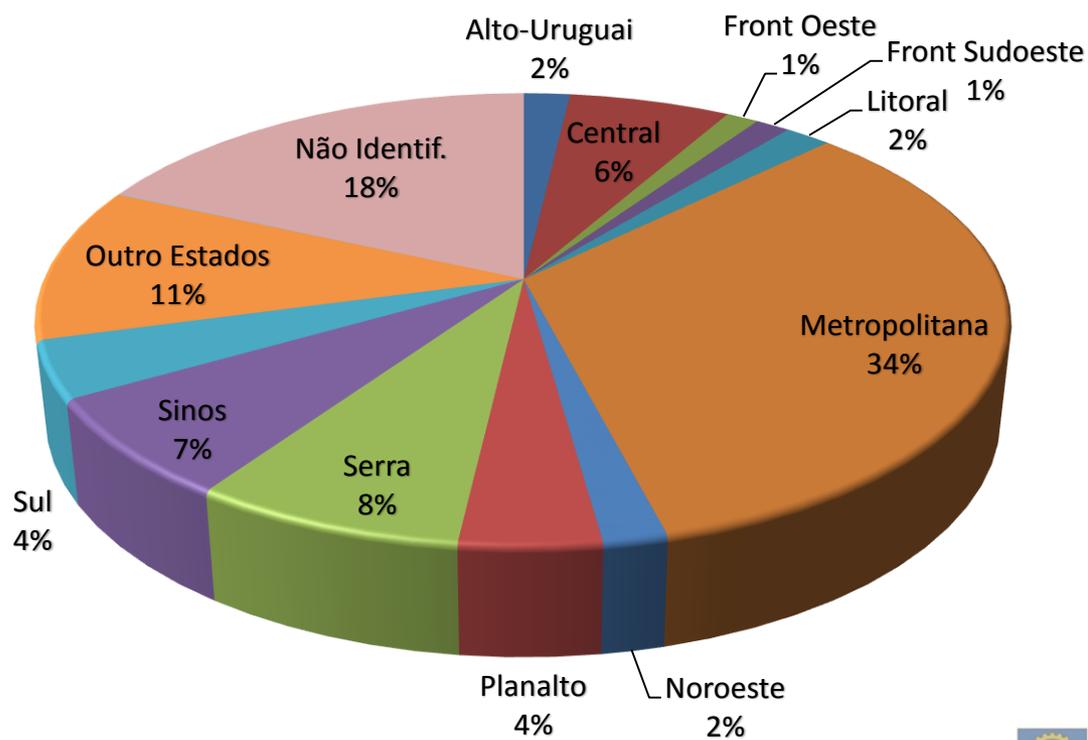


Tipos de demandas por área de envolvimento



■ Denúncia
 ■ Elogio
 ■ Sugestão
 ■ Solicitação
 ■ Consulta
 ■ Reclamação

Origem demandas





Prazo de resposta

